

WINCI COMPANY

RETURN & EXCHANGE FORM

WINCI.PK cares about your satisfaction. if you need assistance, please email us at contact@winci.pk or call us at +913214622099 on weekdays. 11AM-6PM (We are closed on national holidays)

PLEASE NOTE COURIER CHARGES WILL NOT BE REFUNDED

<p><u>15 Days Money Back Guarantee</u></p> <p>We will accept only unworn and unwashed products with original tags within 15 days of purchase or an exchange.</p>	<p><u>Complete this form</u></p> <p>Please this form and include it with your return shipment.</p>	<p><u>Repack Merchandise & Ship it back to us</u></p> <p>Please make sure that the item(s) you wish to return and this return form are included with your return shipment Return the merchandise via reliable service.</p>
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Order Information

Order No. _____ Name: _____ Date of receiving order: _____

Return Item(s)

**Due to the intimate nature and hygienic standards, we do not accept returns of underwear.*

Product Name: _____ Size: _____ Color: _____ Quantity: _____

Reason(s):

- | | | |
|--|---|--|
| <input type="checkbox"/> Not as pictured | <input type="checkbox"/> Not satisfied with quality | <input type="checkbox"/> Damaged / Defected Item |
| <input type="checkbox"/> Didn't Fit | <input type="checkbox"/> Wrong Item sent | <input type="checkbox"/> Don't Liked |

Please select one of the following options

<input type="checkbox"/> Exchange your items	<input type="checkbox"/> Request Credit Voucher	<input type="checkbox"/> Request Refund
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Please note, if your requested items are out of stock, we'll automatically email you a credit voucher of the returned items invoice value.

Refund Request

Requested refunds will be processed within 7 working days.
Refunds will be processed via Bank or Jazz Cash.

Name of CNIC Card Holder: _____ CNIC Number: _____

Mobile Number: _____ Email Address: _____

Address:
196 E State life Housing society DHA, Cantt, Lahore

Email: contact@winci.pk
Phone: 0321-4622099

**If you have more than three item(s) for return/exchange please write those on the back of this paper.*